



LE CLOS CAMP-SITE

RULES AND REGULATIONS

1. Conditions of admission and stay

To be eligible to enter, set up or stay in a campsite, you must obtain authorisation from the manager or their representative. They are responsible for ensuring the proper maintenance and good order of the campsite, as well as making sure these rules and regulations are complied with.

Staying in this campsite implies that you accept and adhere to the provisions set out in these rules and regulations. No-one may take up residence on the campsite.

2. Police formalities

Any minor not accompanied by their parents will not be admitted without their parents' written authorisation. In accordance with Article R. 611-35 of the French Code of Entry and Residence of Foreigners and Asylum Seekers, the manager requires any person of foreign nationality to complete and sign a police form for individuals upon arrival.

This must clearly state the camper's:

- 1° Name and surname
- 2° Date and place of birth
- 3° Nationality
- 4° Usual place of residence

Children under 15 years old may appear on one of their parents' forms.

3. Setting up

The outdoor accommodation and all related equipment must be set up on the specified pitch in accordance with the instructions given by the manager or their representative.

4. Reception area

Open from 9.00am to 12 noon and 2.00pm to 7.00pm (high season), and from 9.30am to 11.30am and 2.30pm to 6.30pm (low season). All information about the campsite services, the purchase of supplies, sports facilities, nearby tourist attractions and useful addresses can be obtained from Reception.

A system to file and process complaints is available for campers.

5. Display

These rules and regulations are displayed at the campsite entrance and in the Reception area. They can be provided to any camper on request.

For rated campsites, the category rating with the word tourism or leisure and the number of pitches for tourism or leisure are displayed. The prices for the various services are communicated to campers under the conditions specified in the order issued by the French Minister in charge of consumer policy, which can be consulted at Reception.

6. Departure procedure

Campers must inform Reception of their departure on the previous day. Campers intending to leave before the Reception opening time must settle the cost of their stay on the previous day.

7. Noise and silence

Campers are asked to avoid making any noise or having any discussions that may disturb their neighbours, and to turn down their music and radio devices accordingly. The doors and boots of vehicles must be closed as quietly as possible. Dogs and other animals must never be allowed to roam free. They must never be left at the campsite when their owners are absent, even if they are shut in; their owners are civilly responsible for them. To avoid campers being disturbed, the manager determines the times during which complete silence must be observed. There must be strict silence from 11.00pm to 8.00am. The former time may be extended to 12.30am during evenings organised by the campsite only.

8. Visitors

Once permission has been obtained from the manager or their representative, visitors may be admitted to the campsite under the responsibility of the campers that have invited them. Campers may meet with one or more visitors in the Reception area. The campsite services and facilities are available to visitors; however, use of these facilities may be subject to payment of a fee that must be displayed at the campsite entrance and in the Reception area.

Visitors' cars are not allowed on the campsite.

9. Vehicle traffic and parking

Vehicles must drive at a reduced speed inside the campsite.

Traffic is allowed between 8.00am and 11.00pm. Only vehicles belonging to campers staying on the campsite can be driven on the campsite. Parking is strictly prohibited on pitches normally occupied by campers unless a parking space has been provided for this purpose. Parking must not disturb traffic or prevent newly-arrived campers from setting up.

10. Appearance and maintenance of facilities

Each person is required to refrain from any act that may negatively affect the cleanliness, hygiene and appearance of the campsite and its facilities, including the wash blocks.

It is forbidden to dispose of wastewater on the ground or in gutters.

Campers must dispose of wastewater in the facilities provided for this purpose.

Ordinary household waste, rubbish of any kind and paper must be placed in bins.

Washing is forbidden anywhere other than in the sinks provided for this purpose.

If necessary, clothes washing should be hung to dry in the communal drying room. However, drying close to pitches is permitted until 10.00am on condition that this remains discreet and does not disturb neighbours.

Garments must never be hung from trees.

Plant life and floral decorations must be treated with care. It is forbidden to hammer nails into trees, cut branches or grow plants.

It is forbidden for campers to mark off the location of a facility through their own means, or to dig the ground.

Any repairs for damage caused to the plant life, fences, campsite or facilities will be paid by the offender.

The pitch used during the stay must be kept in the same condition it was in when the camper arrived.

11. Safety

a) Fire

Open fires (wood, charcoal, etc.) are strictly prohibited. Stoves must be kept in good working condition and must not be used in dangerous situations.

In the event of a fire, inform the manager immediately. Fire extinguishers are available if needed.

A first-aid kit is available at Reception.

b) Theft

The management is responsible for items left at Reception and is also liable for general supervision of the campsite. Campers are responsible for their own belongings and must inform the manager of any suspicious persons. Campers are asked to take all normal precautions for the protection of their equipment.

12. Games

No violent games or games that bother other campers may be organised in the vicinity of the facilities. The meeting room cannot be used for exuberant games.

Children must be under parental supervision at all times.

13. Unoccupied accommodation

Unoccupied accommodation and equipment may only be left on the campsite with the management's approval, and only on the approved pitch. This service may require a fee to be paid.

14. Violation of the rules and regulations

In the event a camper disturbs the stay of other campers or does not observe the provisions set out in these rules and regulations, the manager or their representative may give them oral or written notice, as found necessary, to cease the disturbance.

In the case of a serious or repeated violation of these rules and regulations, and after formal notice to comply has been issued by the manager, the latter may terminate the contract.

In the event a criminal offense has been committed, the manager may call the police.